

A post-acute network management solution

CareStat by SHP HHA Shared Patients - Quality Overview 05/01/20 Report

20 Enterprises: 22 Providers → HHA Network - Quality Overview

Castillo Hospital System: 9 Providers

+ All - All	CareStat Quality Score	30-Day Hospitalization (ACH)	# Eligible	Hospitalizations (ACH)								
				EID to ACH		High Risk Patients		Moderate Risk		7-Day	60-Day	90-Day
				30-Day ACH	# Eligible	30-Day ACH	% at Risk (Eligible)	30-Day ACH	% at Risk (Eligible)			
High/Low Better (+/-)	+	-	-	-	-	-	-	-	-	-	-	-
Summary	84%	14.7%	6,536	15.4%	3,819	30.2%	13.6%	17.2%	43.5%	5.1%	18.5%	20.3%
HHAs												
Carriage Hill Home Health - TX (40404)	66%	14.9%	134	25.0%	72	23.1%	29.1%	13.5%	55.2%	2.9%	17.2%	19.0%
Plains Home Care - TX (62626)	67%	17.1%	474	14.4%	319	38.9%	3.8%	23.3%	37.1%	4.2%	21.8%	23.5%
Aliso Canyon Home Health - TX (60606)	75%	15.2%	178	11.6%	112	0.0%	0.6%	19.4%	37.6%	5.4%	20.4%	23.5%
Millwood Home - TX (71717)	78%	21.4%	196	21.4%	98	33.3%	15.3%	29.3%	46.9%	6.6%	25.8%	28.8%
Santa Rosa Home Health - TX (39393)	80%	16.0%										
Brighton Home Care & Hospice - TX (81818)	81%	17.0%										
State Street Home Health - TX (12321)	82%	18.0%										
Ardmore Home Health - TX (80808)	82%	9.0%										
Foothill Home Care - TX (31313)	83%	8.0%										
Haley Home Health - TX (35353)	84%	17.0%										
Union Home Health & Hospice - TX (789789)	84%	15.0%										
Cabrillo Northeast Home Health - TX (41414)	85%	13.1%	487	16.7%	312	20.1%	27.5%	12.7%	53.2%	4.2%	19.0%	21.8%
Mesa Home Care & Hospice - TX (767676)	85%	16.6%	759	17.2%	448	35.7%	20.7%	15.3%	51.6%	5.8%	20.5%	21.3%
Sunbelt Home Care - TX (98909)	85%	14.4%	284	15.4%	169	33.3%	12.7%	13.6%	51.8%	5.6%	19.5%	21.5%
Mission Home Care - TX (78238)	86%	14.3%	477	17.3%	225	35.8%	11.1%	16.4%	44.9%	4.9%	17.1%	18.7%
Mason Home Care - TX (89277)	86%	15.3%	118	13.6%	81	18.8%	13.6%	18.1%	61.0%	6.6%	16.8%	23.0%
Garden Home Health - TX (87878)	87%	8.0%	50	5.6%	36	-	0.0%	9.7%	62.0%	0.0%	12.2%	14.3%
Agape Home Health - TX (28282)	87%	8.7%	507	7.8%	348	26.4%	4.5%	21.4%	20.3%	2.0%	11.3%	12.5%

EVERYDAY USE CASES

Achieve a clear understanding of my Home Health Agency (HHA) network's performance

Use Case

#1

“I need a real-time overview report to help me understand my partners' performance. CMS Care Compare shares data that is too generic and outdated to be actionable. Claims data only reports on services delivered – not outcomes.”

- Review the **HHA Shared Patients - Quality Overview report** for selected home health agencies to see real-time performance metrics for your unique patient population.
- Sort data by **CareStat Quality Score** to get a bird's-eye view of HHA performance. This proprietary SHP metric is an unweighted average of 30-day hospitalization rates, risk-adjusted outcomes, timely initiation of care, and discharged to community scores.
- Understand how patients rate the care of HHAs in your network by drilling into the **Patient Experience report**.
- **Expand columns** to view functional improvements and severity of illness scores.

Conduct productive meetings with the HHAs in my network

Use Case

#2

“I need real-time data that helps me understand how each HHA is performing. I meet regularly with my network to establish benchmarks, build best practices, and support collaboration. With objective and consistent data I could get the most of out of these meetings.”

- Run the **HHA Shared Patients – Quality Overview** report to understand how each agency performs with your patients, with the ability to filter by HHA, primary diagnosis categories, or patient service identifiers.
- Compare individual HHA scores to the summary rollup scores.
- Drill down to the **Quality Trends report** to visualize the progress each HHA is making with your shared patients via helpful trend lines. Custom date range options provide flexibility as you share progress for current vs. previous periods with key stakeholders.
- Review trends for **CareStat Quality Score** measures, other risk-adjusted outcomes measures, and hospitalization measures with 30-day ACH breakout by HHA diagnosis category.
- Switch over to the **HHA Network – Quality Overview report** to compare scores against state and national benchmarks.



Lower readmission rates

Use Case

#3

“I need to truly understand which agencies have the greatest hospitalization challenges, with access to real-time objective and consistent data. I want to collaborate and work with those agencies to improve performance.”

- Run the **HHA Shared Patients - Quality Overview report** to review 7, 30, 60, and 90-day hospitalization rates.
- Compare hospitalization rates to proprietary SHP **Hospitalization Risk** measures.
- Gauge hospitalizations by severity of illness to understand predictable hospitalizations.
- Drill down to the **Quality Trends report** for a specific agency. Review historical hospitalization rates trended to illustrate how performance has changed over time.
- Drill down to the individual patients that make up your hospitalization scores in the **Patient Detail report**.
- Identify patients hospitalized and work with the agency to determine how to improve.
- Identify patients at risk of hospitalization by reviewing proprietary SHP moderate and high risk metrics.



Maximize outcomes and decrease costs for my value-based programs (BPCI, MSSP, CJI, etc.)

Use Case

#4

“Our value programs dictate that we reduce costs and achieve high quality outcomes. I need to monitor the performance of my HHAs and specific program patients’ outcomes to succeed with the programs.”

- Run **HHA Shared Patients - Quality Overview report** for patients under each individual program (BPCI, MSSP, CJI, etc.) by applying Patient Service Identifier filters.
- Review risk-adjusted outcome measure scores and other key metrics in the **HHA Shared Patients - Quality Overview report** for each program.
- Drill into the **Quality Trend report** to understand how each agency has managed your unique population over time.
- Know which individual patients are associated with any program by drilling down to the **Patient Detail report**. Review each shared patient’s outcomes, hospitalizations, and associated risk.



Use data to support the patient's choice for the best home health provider from my network

Use Case

#5

“I need to empower my Case Management staff with timely data that helps patients choose the best home health provider for their specific needs.”

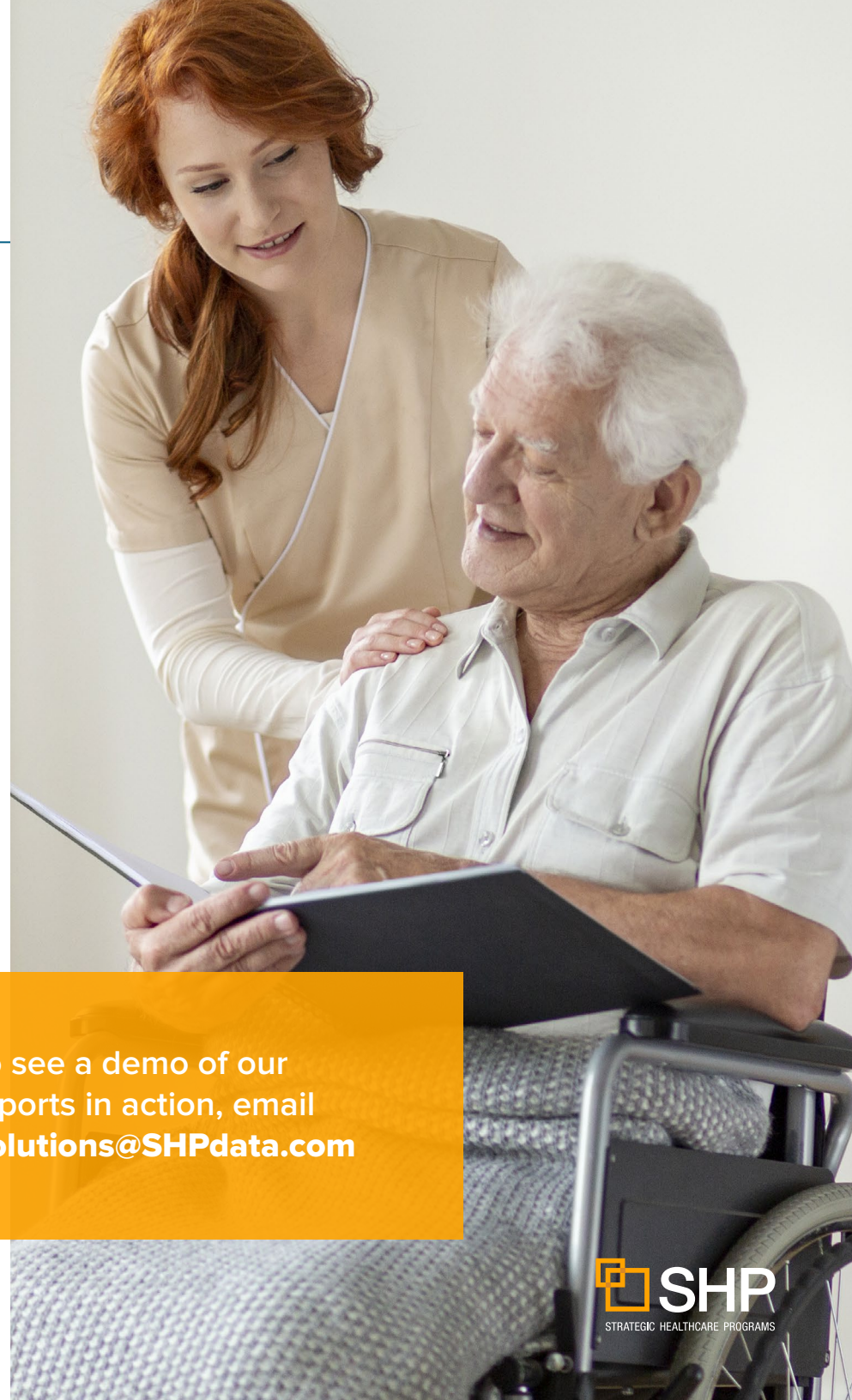
- Run the **HHA Network - Quality Overview report** to understand HHA performance under key metrics for all patients in your network.
- Compare HHA scores to **State and National Benchmarks**.
- To refer based on diagnosis, run the Quality Overview report filtered to the desired **HHA Primary Diagnosis Category**.



CareStat[®]

A web-based solution that delivers consistent and timely post-acute performance data. Improve quality of care across the continuum with real-time performance metrics presented in an easy-to-use, actionable reporting tool.

- ✓ Create and manage HHA provider networks
- ✓ Monitor and control hospitalization rates and patient outcomes
- ✓ Oversee value-based program initiatives in the HHA setting to control costs and outcomes



To see a demo of our reports in action, email Solutions@SHPdata.com



STRATEGIC HEALTHCARE PROGRAMS

ABOUT SHP

Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. Our solutions bring real-time data to post-acute providers, hospitals, physician groups and ACOs to better coordinate quality care and improve patient outcomes. In business since 1996, SHP has built deep expertise and a strong reputation to help organizations nationwide raise the bar for patient care.

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HHA Shared Patients - Quality Patient Detail

Millwood Home - TX (71717)

Castillo Hospital System: 9 Providers

CareStat Patient Name	HHA Start		Primary Dx	Org Data	Functional Score			Hospitalizations (ACH)						Timely Init of Care		DC/dto Comm	Out	
	Date	Reentry			HHA Category	Patient Service ID (PSI)	Admit/Reent Score	DC Goal	DC Score	Risk of ACH	7 Day	30-Day	60-Day	90-Day	All			Days from Admit/Reent
Bailey, Aydon	01/21/21		Endo: DM			34	55	8							9	13	▲	2
Keith, Kaleb	09/30/20		Neuro: Alz/Dem	BPCI		25	62	8							10	35	▲	0
Rogers, Crystal	06/25/20	✓	Digestive			24	38	7							22	25	▲	0
Vasquez, Juan	05/27/20	✓	Neoplsm: Malig			45	88	7							28	89	▲	0
Mauldin, Alan	03/17/21		Skin: PU			35	88	6							16	23	▲	0
Reagan, Colby	12/12/20		Endo: DM			50	110	6							7	8	▲	0
Stevens, Morgan	07/28/20	✓	Infectn: UTI			24	39	6							2	5	▲	0
Mauldin, Brian	07/28/20	✓	Neoplsm: Malig			44	84	6							8	94	▲	0
Marcus, Kendall	07/17/20		Endo: DM			48	110	6							8	23	▲	1
Jackson, Esmerelda	06/02/20	✓	Gu: Kidney/Renal			45	88	6							11	13	▲	0
Lee, Alex	03/13/21		Neoplsm: Malig			22	110	5							3	12	▲	0
Lori, Bryce	12/17/20		Gu: Kidney/Renal			51	91	5							24	90	▲	2
Miguel, Devon	12/07/20	✓	Factors Inf Status			24	66	5							8	9	▲	0
Stevens, Emmanuel	11/24/20	✓	Circ: Other			48	132	5							19	20	▲	0
Davis, Jocelyn	11/04/20		Circ: Other			61	132	5							4	25	▲	0
Marcus, Kendall	09/30/20		Factors Inf Status			44	130	5							9	99	▲	0
Cheryl, Tiffany	08/27/20	✓	Infectn: UTI			24	51	5							19	22	▲	0
Virginia, Miguel	07/10/20		Circ: Other			24	52	5							6	51	▲	0

OWENS, ANN	07
Jonson, Edna	06
Roberts, Christine	06
Grinberg, Alexandra	05
Fuentes, Stacy	05
GRADO, JOSE	05
Jackson, Esmerelda	05

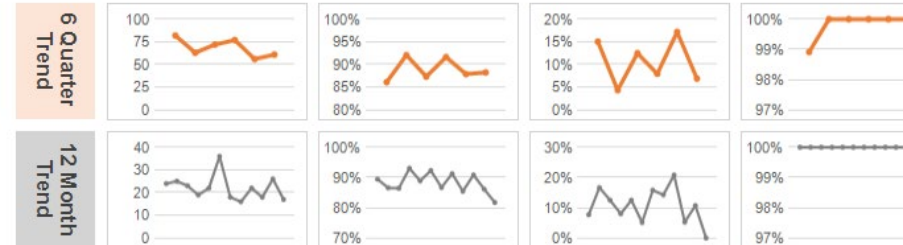
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by SHP

HHA Shared Patients - Quality Trends

Fernview Home Health - TX (18181) → HHA Network - Quality Overview

Castillo Hospital System: 9 Providers

Quality Measures	Admits		Quality Score		30-Day ACH		Timely Init. of Care	
	Selected HHA	Network (22 HHAs)	Selected HHA	Network (22 HHAs)	Selected HHA	Network (22 HHAs)	Selected HHA	Network (22 HHAs)
	Current Period		Current Period		Current Period		Current Period	
	266	5,724	88.9%	83.9%	11.0%	14.7%	100.0%	97.7%
	▲ Prior Period		▲ Prior Period		▼ Prior Period		▲ Prior Period	
	229	4,550	88.2%	83.7%	12.2%	15.4%	99.6%	97.1%



Quarter	Admits	Re-entries	Score	Episodes	Score	Eligible	Score	Eligible
Feb 21	61	5	88.3%	66	6.9%	58	100.0%	64
Nov 20	56	8	87.9%	64	17.2%	64	100.0%	64
Aug 20	77	11	91.6%	88	8.0%	88	100.0%	87
May 20	72	8	87.3%	80	12.5%	80	100.0%	78
Feb 20	63	6	92.1%	69	4.3%	69	100.0%	69
Nov 19	82	11	86.1%	93	15.1%	93	98.9%	92
Month	Admits	Re-entries	Score	Episodes	Score	Eligible	Score	Eligible
Apr 21	17	2	81.7%	19	0.0%	11	100.0%	17
Mar 21	26	2	86.1%	28	10.7%	28	100.0%	28