

A better way to manage your performance

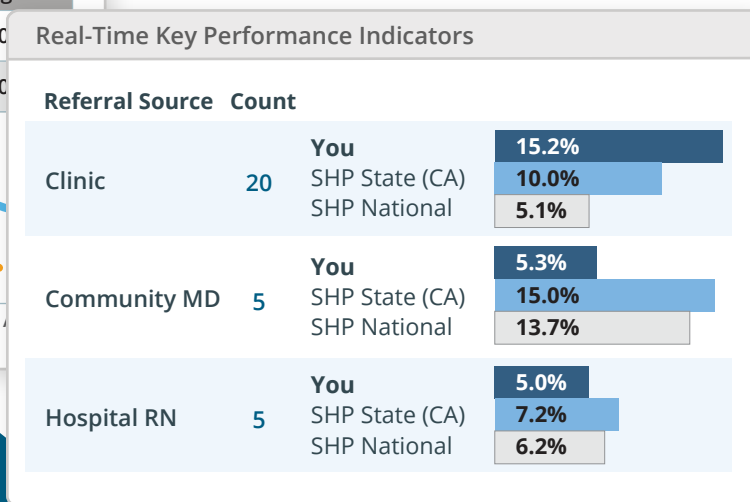
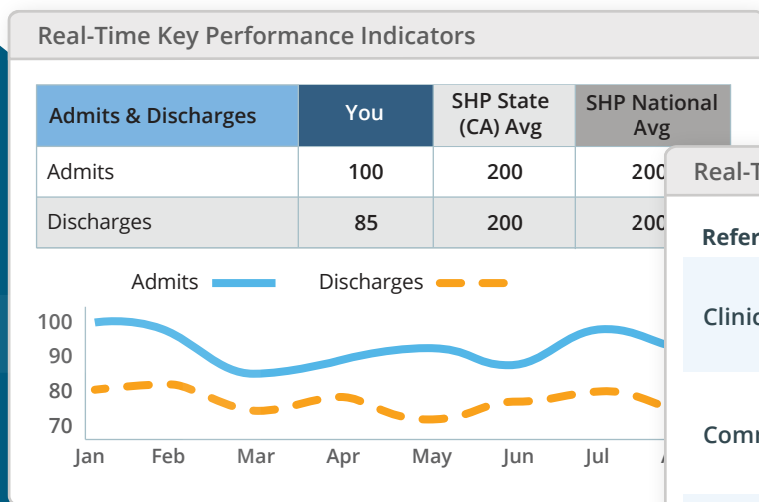
Strategic Healthcare Programs (SHP) offers an automated, real-time data solution to help your home infusion pharmacy manage and improve quality performance. SHP for Home Infusion allows you to stay ahead of your information and performance management as the industry is changing and accelerating its focus on quality outcomes and pay-for-performance reimbursements.

We partner with you to help with the following business needs:

1 Automatic tracking of clinical, financial, demographic and utilization data

SHP pulls information automatically and securely from your EHR software provider on a daily basis. We present this real-time data to you in a suite of easily manageable and actionable reports. You can gain insights into your patient populations, payer source, referral source, prior hospitalizations, discharge details, Access Device statistics and more. These reports include breakouts of specialty pharmacy and core home infusion patient lists for all relevant metrics.

120+
home infusion
pharmacies
are using SHP
to track data
and manage
quality



2 Helping to optimize performance with benchmarks

Higher expectations of quality by patients, employers, payers and governing bodies further accelerate the need for real-time data and benchmarks. SHP reports will compare your metrics to state and national benchmarks and will clearly highlight areas for improvement. Additionally, you can share your performance reports during contract negotiations and reviews with your payers and employers to grow your business. With our easy-to-interpret reports, you have tools to effectively maintain quality improvement, accreditation, regulatory compliance and competitiveness.

3 Improving patient satisfaction

SHP has been offering patient satisfaction surveys for the home infusion industry for more than 15 years. We handle the entire process from mailing, to processing, to reporting and benchmarking. SHP has the largest home infusion benchmark in the industry and you have access to easy-to-interpret reports and scores 24 hours a day from our secure website.

About SHP

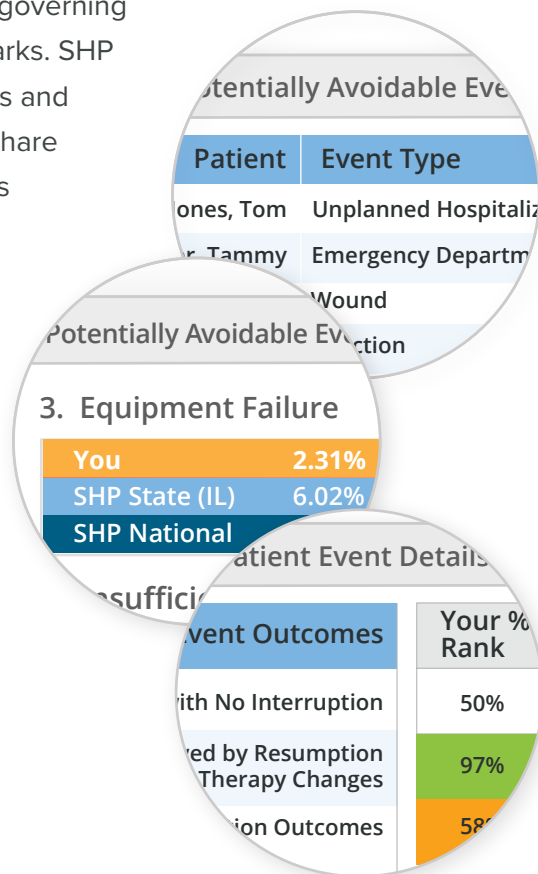
Strategic Healthcare Programs (SHP) is a leader in performance improvement for post-acute care providers. Our healthcare data analytics and benchmarking provide real-time, actionable performance metrics that drive daily decisions. Since 1996, SHP has helped more than 5,000 organizations nationwide, from small rural hospices to public companies, raise the bar for healthcare performance.



Strategic Healthcare Programs

510 Castillo Street Santa Barbara, CA 93101-3406

www.SHPdata.com | Tel: 805.963.9446 | Sales@SHPdata.com



Our Support Team is Legendary in the Industry

Your dedicated SHP Customer Manager provides one-on-one support to help you maximize your use of the program. As your main contact, they not only get your issues solved in a timely and friendly manner, they help you succeed.