

# SHP FOR HOSPICE



A comprehensive QAPI and real-time HIS performance solution

## A better way to manage your performance

**SHP for Hospice** is an automated, real-time data solution that helps your hospice maintain and improve quality, and meet the CMS Conditions of Participation (CoPs). We help you manage the unmanageable by combining your Hospice Item Set (HIS), QAPI, CAHPS® Hospice Survey, Hospice Care Index (HCI) and Hospice Visits in Last Days of Life (HVLDDL) data into one easy-to-use solution.

Your data is available in real-time, so you can see how you are performing today, not after CMS releases your scores, when it is too late.



## A fully automated solution for your hospice



## PERFORMANCE IMPROVEMENT

Our web-based program brings you a real-time view of your hospice's performance. We make that data actionable by giving you the ability to drill-down to case manager, diagnosis, and patient details, so you can quickly identify key areas for improvement. Our clinician scorecards enable you to give objective and timely feedback to your staff so they can perform their best.



## AUTOMATED DATA COLLECTION

No need for manual data entry. We interface with all major hospice software vendors to make gathering the data a seamless process.



## THE LARGEST REAL-TIME HOSPICE BENCHMARKS IN THE INDUSTRY

Don't wait for old data to be released by CMS. See how you measure up to the state and national standards of today. Discover what makes you stand out from the competition. Set your goals, demonstrate improvement, then group your SHP data by referral source to show them your value and grow your business.



## EASY MANAGEMENT OF MULTIPLE REPORTING REQUIREMENTS

Tired of searching through multiple sources for your data? SHP combines our Hospice Executive Advantage, HQRP, Key Performance Indicators, our CAHPS Hospice Survey reporting, HCI and HVLDL into one easy-to-use solution. No need to manually prepare your QAPI roadmap. SHP is the only place you need to go to create an actionable improvement program.

# 2,500+ HOSPICES

are using SHP to manage their documentation and performance.



“With SHP, clinical leadership and MDs have real-time information which enables them to make timely plan of care changes that improve symptom control and improve satisfaction.”

– **CHIEF OPERATING OFFICER,  
OPTUM PALLIATIVE AND HOSPICE CARE**



## Integrated CAHPS® Hospice Surveys



## CAHPS APPROVED VENDOR

As an approved CAHPS vendor, we do more than just administer surveys. Our **SHP for CAHPS Hospice** solution brings you insights on individual case manager performance. You'll get real-time performance analysis through our state and national benchmarking. You will even be able to access all caregiver comments in their own handwriting.

Working with hospices of all sizes for over two decades has given us expertise that you can count on. Our patient and caregiver survey experience has helped us achieve a CAHPS Hospice Survey response rate amongst the highest in the industry, and we have set the gold standard for benchmarking and performance improvement.

"...these hospice scorecards are invaluable in helping us provide transparent, timely and objective feedback to our hospice clinicians so that they continually refine their performance."

— EXECUTIVE VICE PRESIDENT, HOME AND COMMUNITY SERVICES, HOLLAND HOME



[www.SHPdata.com](http://www.SHPdata.com)

805.963.9446

[Solutions@SHPdata.com](mailto:Solutions@SHPdata.com)

# About SHP

Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. Our solutions bring real-time data to post-acute providers, hospitals, physician groups and ACOs to better coordinate quality care and improve patient outcomes. In business since 1996, SHP has built deep expertise and a strong reputation to help organizations nationwide raise the bar for patient care.

## OUR SUPPORT TEAM IS LEGENDARY IN THE INDUSTRY

Your dedicated SHP Customer Manager provides one-on-one support to help you maximize your use of the SHP program. As your main contact, they not only solve your issues in a timely and friendly manner, they help you succeed.



Strategic Healthcare Programs  
6500 Hollister Avenue, Suite 210  
Santa Barbara, CA 93117-3011

[www.SHPdata.com](http://www.SHPdata.com)  
**805.963.9446**  
[Solutions@SHPdata.com](mailto:Solutions@SHPdata.com)