Connecting hospitals and ACOs with home health providers to better manage quality of care across the continuum

Building and maintaining high-quality preferred networks of home health agencies is an effective way for health systems to reduce patient readmissions, improve care, and ensure patient satisfaction. Having access to home health agency performance metrics accelerates cross-provider collaboration, fostering strong partnerships.

CareStat®, a web-based solution from SHP, facilitates data sharing among providers with a consistent, real-time view of performance across the home health agencies who consent to share data with their hospitals and other clinical partners. This convenient and transparent data sharing is being executed in a secure manner. CareStat is powered by SHP’s most comprehensive real-time database of home health agency data. It advances the creation and maintenance of high-quality home health networks by hospitals, while reducing hospitalizations and improving patients’ outcomes.

SHP data covers 68%+ of all Medicare home health episodes.
CareStat’s two modules assist with core data sharing and communication:

1. AGENCY-LEVEL REPORTING
Build and manage high-quality networks of home health agencies.

CareStat’s agency-level reporting provides a consistent view of performance data, including rehospitalization rates, quality measures, and patient satisfaction scores, across all participating home health agencies. These reports are updated daily and deliver a real-time view into each agency’s quality and operational metrics.

Using standard and comparable data across the entire network of participating home health agencies encourages deeper collaboration among providers and improves patient care coordination. Such credible and consistent data reporting - that also includes the largest benchmarks in the industry - allows for objective operational discussions and efficient identification of areas for improvement.

2. PATIENT-LEVEL REPORTING
Cultivate strong home health agency partnerships using real-time patients’ progress data.

The patient module brings real-time reports with performance measures that track your health system/hospital/ACO patients in a standardized way across your home health network. An unprecedented level of drilldowns to individual patient details allow you to monitor how each patient is progressing, as well as make timely adjustments in the instance of sudden changes in the patient’s condition.

By gaining access to real-time data and feedback from the patients, health systems/hospitals/ACOs can better coordinate with home health agencies to reduce unnecessary hospitalizations, address any declines in quality of care, and manage patient bundles more effectively. Mutual access to objective, actionable data enhances clinical and operational discussions between acute and post-acute providers, strengthening the relationship.

About SHP
Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. Our solutions bring real-time data to post-acute providers, hospitals, physician groups and ACOs to better coordinate quality care and improve patient outcomes. Since 1996, SHP has helped nearly 7,000 organizations nationwide raise the bar for healthcare performance.

Strategic Healthcare Programs (SHP)
www.shpdata.com
805.963.9446
510 Castillo Street
Santa Barbara, CA 93101