### HHA Shared Patients - Quality Overview

**Castillo Hospital System: 9 Providers**

<table>
<thead>
<tr>
<th>HHAs</th>
<th>Hospitalizations (ACH)</th>
<th>30-Day Hospitalization (ACH)</th>
<th>EID to ACH</th>
<th>High Risk Patients</th>
<th>Moderate Risk</th>
<th>7-Day</th>
<th>60-Day</th>
<th>90-Day</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>Quality Score</td>
<td># Eligible</td>
<td>% Eligible</td>
<td># Eligible</td>
<td>% Eligible</td>
<td># of Risk ( Eligible)</td>
<td>% of Risk ( Eligible)</td>
</tr>
<tr>
<td></td>
<td></td>
<td>+</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
<td>-</td>
</tr>
<tr>
<td>High/Low Better (+/-)</td>
<td>Summary</td>
<td>84%</td>
<td>14.7%</td>
<td>6,536</td>
<td>15.4%</td>
<td>3,819</td>
<td>30.2%</td>
<td>13.6%</td>
</tr>
</tbody>
</table>

- Carriage Hill Home Health - TX (40404)
- Plains Home Care - TX (62526)
- Aliso Canyon Home Health - TX (60606)
- Millwood Home - TX (71717)
- Santa Rosa Home Health - TX (39393)
- Brighten Home Care & Hospice - TX (81816)
- State Street Home Health - TX (12321)
- Aroma Home Health - TX (60808)
- Foothill Home Care - TX (31313)
- Haley Home Health - TX (35535)
- Union Home Health & Hospice - TX (789789)
- Cabrillo Northwest Home Health - TX (411414)
- Mesa Home Care & Hospice - TX (767576)
- Sunbelt Home Care - TX (80809)
- Mission Home Care - TX (78236)
- Mason Home Care - TX (89277)
- Garden Home Health - TX (51878)
- Acoma Home Health - TX (66562)

### EVERYDAY USE CASES
Achieve a clear understanding of my Home Health Agency (HHA) network’s performance

Use Case

#1

“I need a real-time overview report to help me understand my partners’ performance. CMS Care Compare shares data that is too generic and outdated to be actionable. Claims data only reports on services delivered – not outcomes.”

- Review the HHA Shared Patients - Quality Overview report for selected home health agencies to see real-time performance metrics for your unique patient population.

- Sort data by CareStat Quality Score to get a bird’s-eye view of HHA performance. This proprietary SHP metric is an unweighted average of 30-day hospitalization rates, risk-adjusted outcomes, timely initiation of care, and discharged to community scores.

- Understand how patients rate the care of HHAs in your network by drilling into the Patient Experience report.

- Expand columns to view functional improvements and severity of illness scores.
Conduct productive meetings with the HHAs in my network

Use Case #2

“I need real-time data that helps me understand how each HHA is performing. I meet regularly with my network to establish benchmarks, build best practices, and support collaboration. With objective and consistent data I could get the most of out of these meetings.”

- Run the **HHA Shared Patients – Quality Overview** report to understand how each agency performs with your patients, with the ability to filter by HHA, primary diagnosis categories, or patient service identifiers.

- Compare individual HHA scores to the summary rollup scores.

- Drill down to the **Quality Trends report** to visualize the progress each HHA is making with your shared patients via helpful trend lines. Custom date range options provide flexibility as you share progress for current vs. previous periods with key stakeholders.

- Review trends for **CareStat Quality Score** measures, other risk-adjusted outcomes measures, and hospitalization measures with 30-day ACH breakout by HHA diagnosis category.

- Switch over to the **HHA Network – Quality Overview report** to compare scores against state and national benchmarks.
Run the **HHA Shared Patients - Quality Overview report** to review 7, 30, 60, and 90-day hospitalization rates.

Compare hospitalization rates to proprietary SHP **Hospitalization Risk** measures.

Gauge hospitalizations by severity of illness to understand predictable hospitalizations.

Drill down to the **Quality Trends report** for a specific agency. Review historical hospitalization rates trended to illustrate how performance has changed over time.

Drill down to the individual patients that make up your hospitalization scores in the **Patient Detail report**.

Identify patients hospitalized and work with the agency to determine how to improve.

Identify patients at risk of hospitalization by reviewing proprietary SHP moderate and high risk metrics.

“I need to truly understand which agencies have the greatest hospitalization challenges, with access to real-time objective and consistent data. I want to collaborate and work with those agencies to improve performance.”

**Use Case #3**

---

*Lower readmission rates*
Maximize outcomes and decrease costs for my value-based programs (BPCI, MSSP, CJI, etc.)

Use Case

#4

“Our value programs dictate that we reduce costs and achieve high quality outcomes. I need to monitor the performance of my HHAs and specific program patients’ outcomes to succeed with the programs.”

- Run **HHA Shared Patients - Quality Overview report** for patients under each individual program (BPCI, MSSP, CJI, etc.) by applying Patient Service Identifier filters.

- Review risk-adjusted outcome measure scores and other key metrics in the **HHA Shared Patients - Quality Overview report** for each program.

- Drill into the **Quality Trend report** to understand how each agency has managed your unique population over time.

- Know which individual patients are associated with any program by drilling down to the **Patient Detail report**. Review each shared patient’s outcomes, hospitalizations, and associated risk.
Use data to support the patient’s choice for the best home health provider from my network

Use Case

“I need to empower my Case Management staff with timely data that helps patients choose the best home health provider for their specific needs.”

- Run the **HHA Network - Quality Overview report** to understand HHA performance under key metrics for all patients in your network.

- Compare HHA scores to **State and National Benchmarks**.

- To refer based on diagnosis, run the Quality Overview report filtered to the desired **HHA Primary Diagnosis Category**.
To see a demo of our reports in action, email Solutions@SHPdata.com

CareStat®

A web-based solution that delivers consistent and timely post-acute performance data. Improve quality of care across the continuum with real-time performance metrics presented in an easy-to-use, actionable reporting tool.

✓ Create and manage HHA provider networks
✓ Monitor and control hospitalization rates and patient outcomes
✓ Oversee value-based program initiatives in the HHA setting to control costs and outcomes
ABOUT SHP

Strategic Healthcare Programs (SHP) is a leader in data analytics and benchmarking that drive daily clinical and operational decisions. Our solutions bring real-time data to post-acute providers, hospitals, physician groups and ACOs to better coordinate quality care and improve patient outcomes. In business since 1996, SHP has built deep expertise and a strong reputation to help organizations nationwide raise the bar for patient care.

Strategic Healthcare Programs (SHP)
www.SHPdata.com
805.963.9446
solutions@SHPdata.com
© 2021 Strategic Healthcare Programs. All rights reserved.