



Using SHP Scorecards to Market to Referrers

Webinar Series:
Winning Wednesdays



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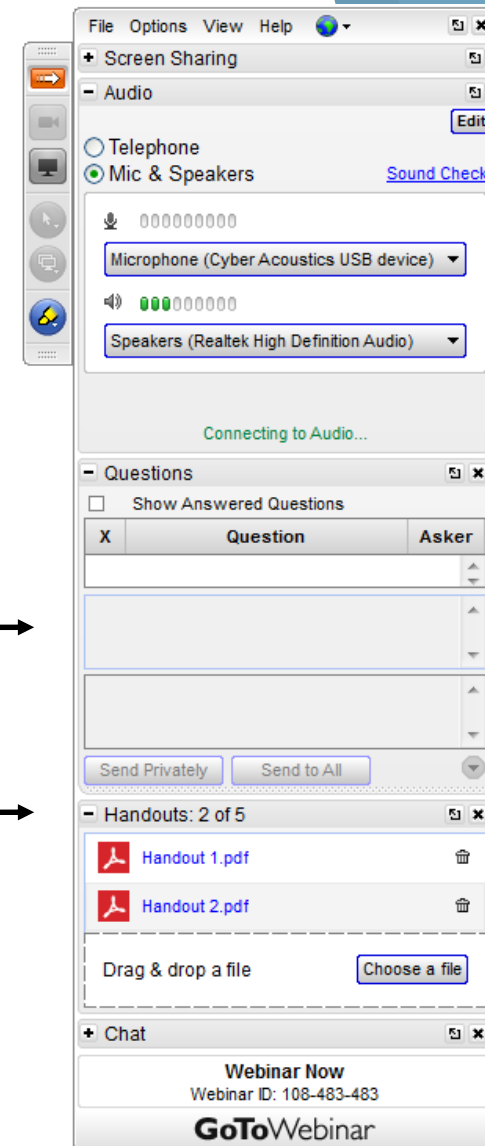
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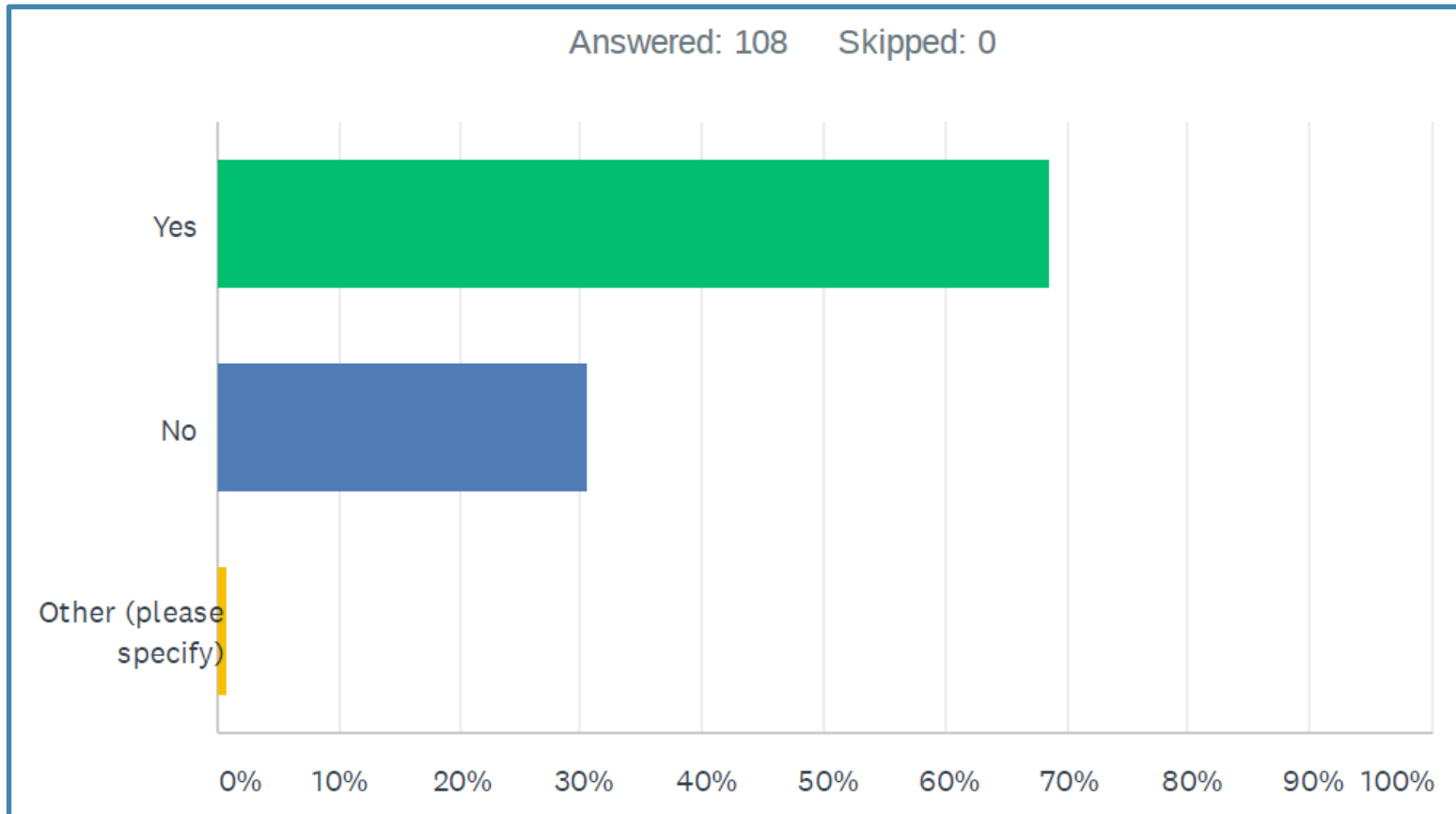


Presentation Outline

- ▶ Survey of Customer Insights
- ▶ Using Scorecards to Show Your Value
- ▶ Latest Updates on the SHP Scorecard
- ▶ Other SHP Reports to Support Your Partnership
- ▶ Customer Testimonials

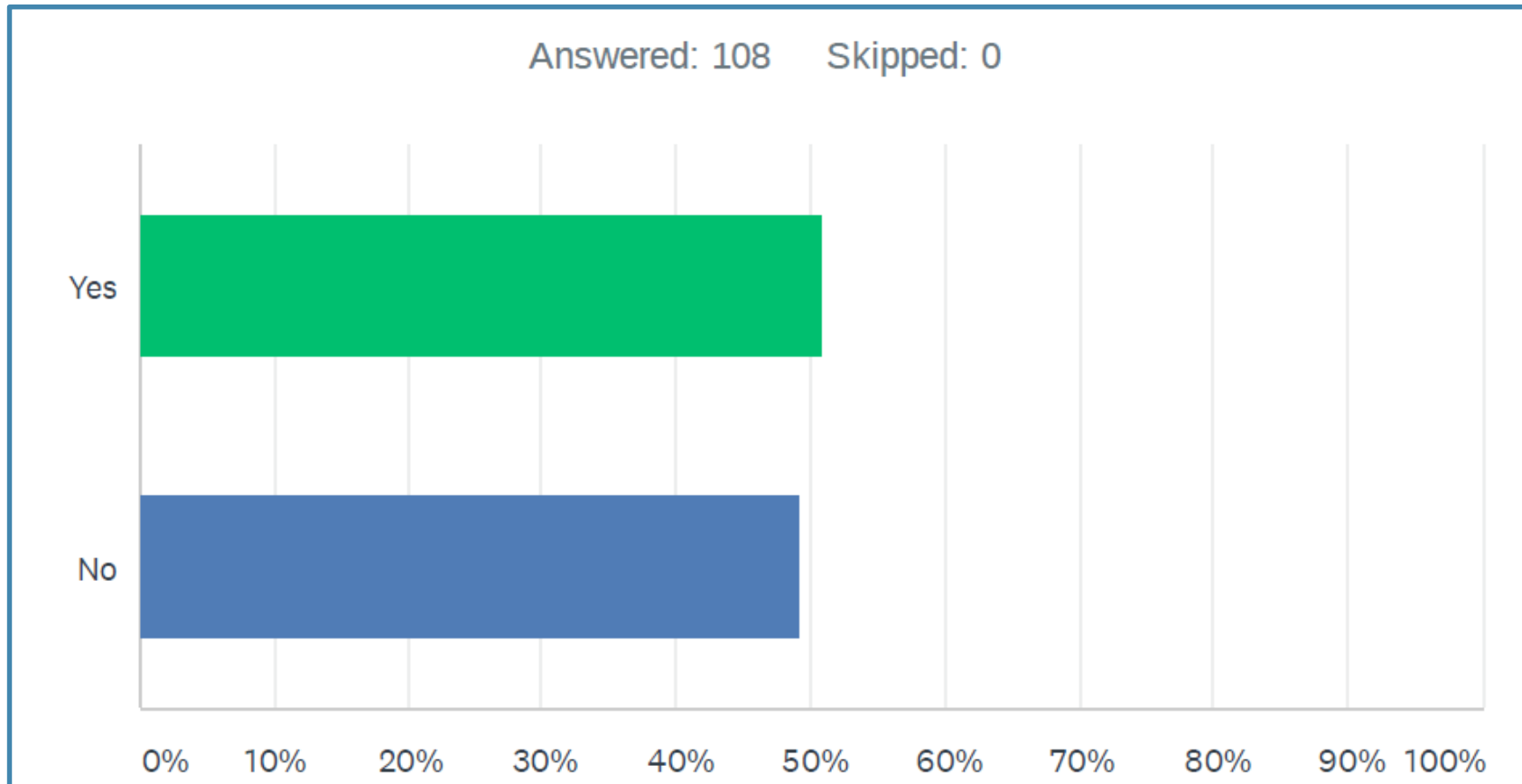
Survey Results from Customers

- ▶ Q1: Do you use SHP reports for marketing your agency to hospitals / referring entities?



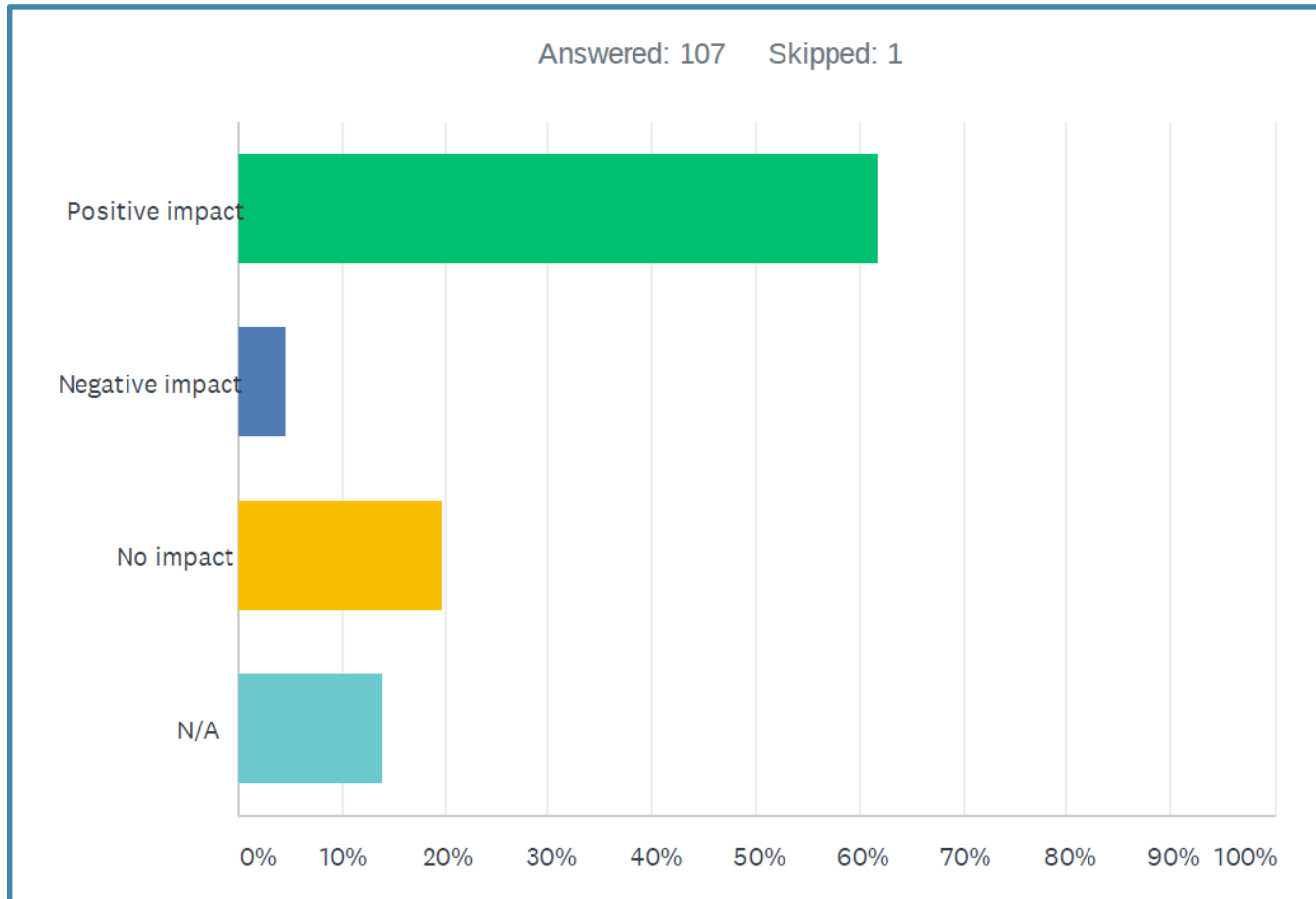
Survey Results from Customers

- ▶ Q2: Do hospitals ask you to bring performance data to your meetings with them?



Survey Results from Customers

- ▶ Q4: How has Participation in hospital / health system networks affected your business?



Survey Results from Customers

- ✔ Agencies are already using the SHP scorecards to share with their referrers
- ✔ Hospitals are asking for your data
- ✔ Helps to show you as an essential partner
- ✔ Easy to run and shows the scores that are important to them



Reflects what is important to Hospitals

- ▶ Provides real-time quality outcomes instead of outdated Home Health Compare (HHC) scores – Oct 2020 reflects:
 - *60-day Hospitalizations from CY 2019*
 - *Quality scores 12 months ending Dec 2019*
 - *HHCAHPS surveys from Jan 2019 – Dec 2019*
- ▶ Provides consistent and reliable data from a recognized benchmark leader
 - *Close to 70% of all Medicare OASIS payment episodes are in the SHP Database*
- ▶ Sharing outcomes demonstrates you are a vital partner

Reflects what is important to Hospitals

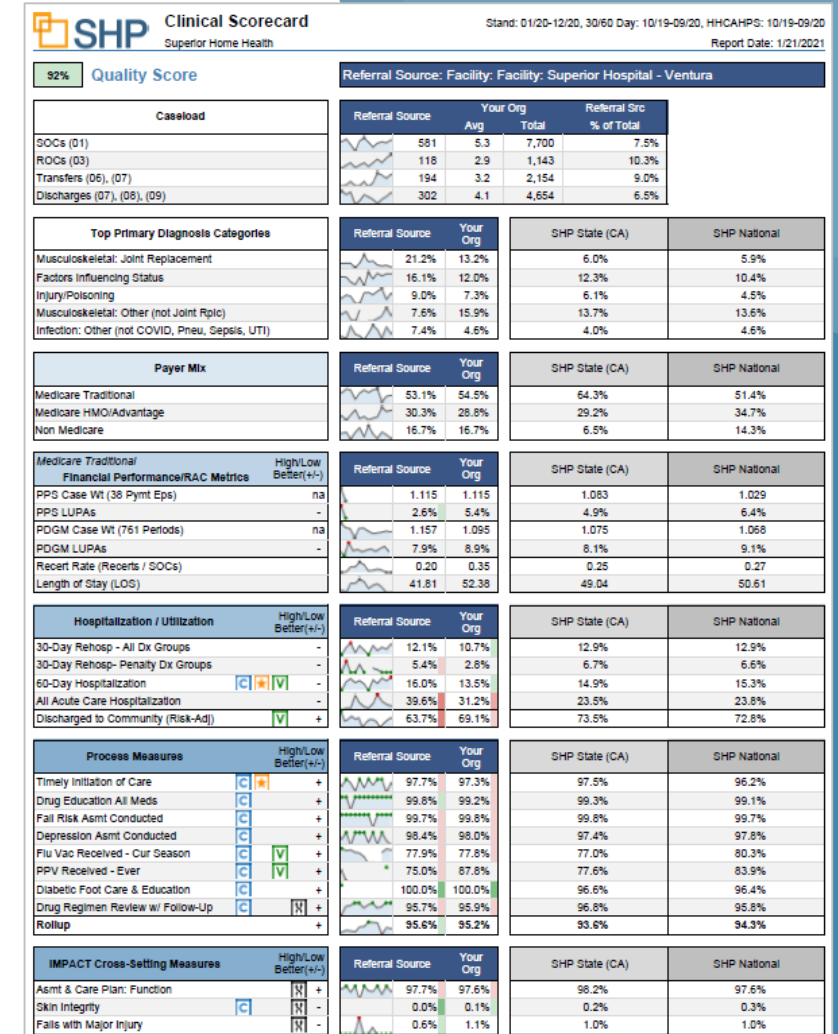
- ▶ CMS announced that data from the “Excepted” quarters will require them to hold the data constant (i.e., freeze the data) following the October 2020 refresh for one full year.
- ▶ The affected Compare site refreshes that were scheduled to contain CY 2020 COVID-19 data (Q1 2020, and Q2 2020) include: Jan 2021, April 2021, July 2021 and Oct 2021

Quarter Refresh	Home Health Compare OASIS – Assessment-Based Measures Claims-Based Measures	Home Health Compare CAHPS®
October 2020	Normal refresh (includes Q4 2019 data)	Normal refresh (includes Q4 2019 data)
January 2021	Freeze	Freeze
April 2021	Freeze	Freeze
July 2021	Freeze	Freeze
October 2021	Freeze	Freeze
January 2022	Public reporting resumes*	Public reporting resumes*
April 2022	Normal refresh	Normal refresh

Reflects what is important to Hospitals

Easy to run and shows the scores that are important to them

- ▶ 30-Day Readmissions
- ▶ Hospital Readmission Penalty Groups
- ▶ All Acute Hospitalization (ACH) rates
- ▶ Timely Initiation of Care results
- ▶ HHCAHPs scores
 - *Important since you are an extension of their care*
- ▶ Quality Scores based on Diagnostic Category
 - *Help match to their programs like CHF, COPD, Bundled payments, BPCI*



Reflects what is important to Hospitals

- ▶ **Referral Source, Primary Payer Name and Prior Inpatient Facility** are pulled via our interfaces with many of our EMR partners
- ▶ Besides these fields, **Attending Physician** and **Primary Diagnosis Category** are available as reporting fields regardless from any EMR
- ▶ Use the **multi-select parameters** to choose different breakouts
 - *Run by Referral Source to show their specific patient population*
 - *Share details such as Payer breakouts based on Hospital/ACO Risk Contracts*
- ▶ Provide transparency on scores you are working to improve
 - *Share trends on your quality improvement initiatives*
- ▶ Use **Payer Mix** to show you are taking a fair share of non-Medicare patients
- ▶ Use **Case Weight** to reflect the acuity of the patients you are servicing

Data Type

- SOC/ROC Clinician
- Current Clinician
- SOC/ROC Case Manager
- Current Case Manager
- Team
- Provider
- CCN
- Referral Source**
- Primary Payer Name
- Primary Dx Category
- Prior Inpatient Facility
- Physician
- Custom Group

“Patient Source” Scorecard Details

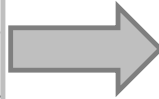
Patient Source Layout

- ▶ Overall HHC Score
- ▶ Caseload
 - ▶ SOC
 - ▶ ROC
 - ▶ Recerts
 - ▶ Transfers
 - ▶ DCs
- ▶ Top Primary DX Categories
 - ▶ Case Weight
 - ▶ Visits (All)
- ▶ Payer Mix
 - ▶ Medicare Traditional
 - ▶ Medicare HMO/Adv
 - ▶ Non-Medicare
- ▶ Medicare Traditional
 - ▶ Case Weight (including PDGM)
 - ▶ LUPAs
 - ▶ Recert Rate
 - ▶ Avg. Length of Stay
- ▶ Hospitalizations
 - ▶ 30-Day Rehospitalizations
 - ▶ 30-Day Rehospitalizations (Rev DX)
 - ▶ 60-Day Acute Care Hospitalizations (HHC)
 - ▶ All Acute Care Hospitalizations
 - ▶ Discharged to Community (Risk Adjusted)
- ▶ HHC Process Measures
 - ▶ 13 Individual Measures
 - ▶ Rollup Score
- ▶ IMPACT Cross-Setting Measures
 - ▶ Assessment & Care Plan
 - ▶ Skin Integrity
 - ▶ Falls w/ Major Injury
 - ▶ Drug Regimen Review w/ Follow-Up
- ▶ HHC Outcomes
 - ▶ Actual (Non-Risk-Adjusted)
 - ▶ Risk-Adjusted
- ▶ Potentially Avoidable Events
 - ▶ 8 Individual Measures
 - ▶ Rollup Score
- ▶ HHCAHPS Measures
 - ▶ 5 Public Measures
 - ▶ Rollup Score
- ▶ Trended Performance
 - ▶ Process Measure Rollup
 - ▶ Outcome Improvement Rollup
 - ▶ HHCAHPS Rollup
 - ▶ Potentially Avoidable Event Rollup
- ▶ Average Visits by Episode Type
 - ▶ PT, OT, ST, All Therapy
 - ▶ SN, MSW, HHA
 - ▶ All Visits

Running the “Patient Source” Scorecard

Data Type

- Referral Source
- SOC/ROC Clinician
- Current Clinician
- SOC/ROC Case Manager
- Current Case Manager
- Team
- Provider
- CCN
- Referral Source
- Primary Payer Name
- Primary Dx Category
- Prior Inpatient Facility
- Physician
- Custom Group



Referral Sources

Search

Select All Show Selected (1 Selected)

- Facility: Superior Rehab Center - Ventura
- Facility: Superior Hospital - Ventura
- Facility: Superior Assisted Living - Ventura
- Facility: Superior Rehab Hospital - Santa Barbara
- Facility: Superior Hospital - Thousand Oaks
- Facility: Superior Senior Living - Camarillo
- Facility: Superior Retirement Community - Oxnard
- Facility: Superior Hospital - Ojai
- Facility: Superior Retirement Community - Santa Barbara



Advanced Parameters

30-Day Rehosp - Exclude CMS Ineligible Inpatient Dx Categories i

Yes

Sub Report Layout i

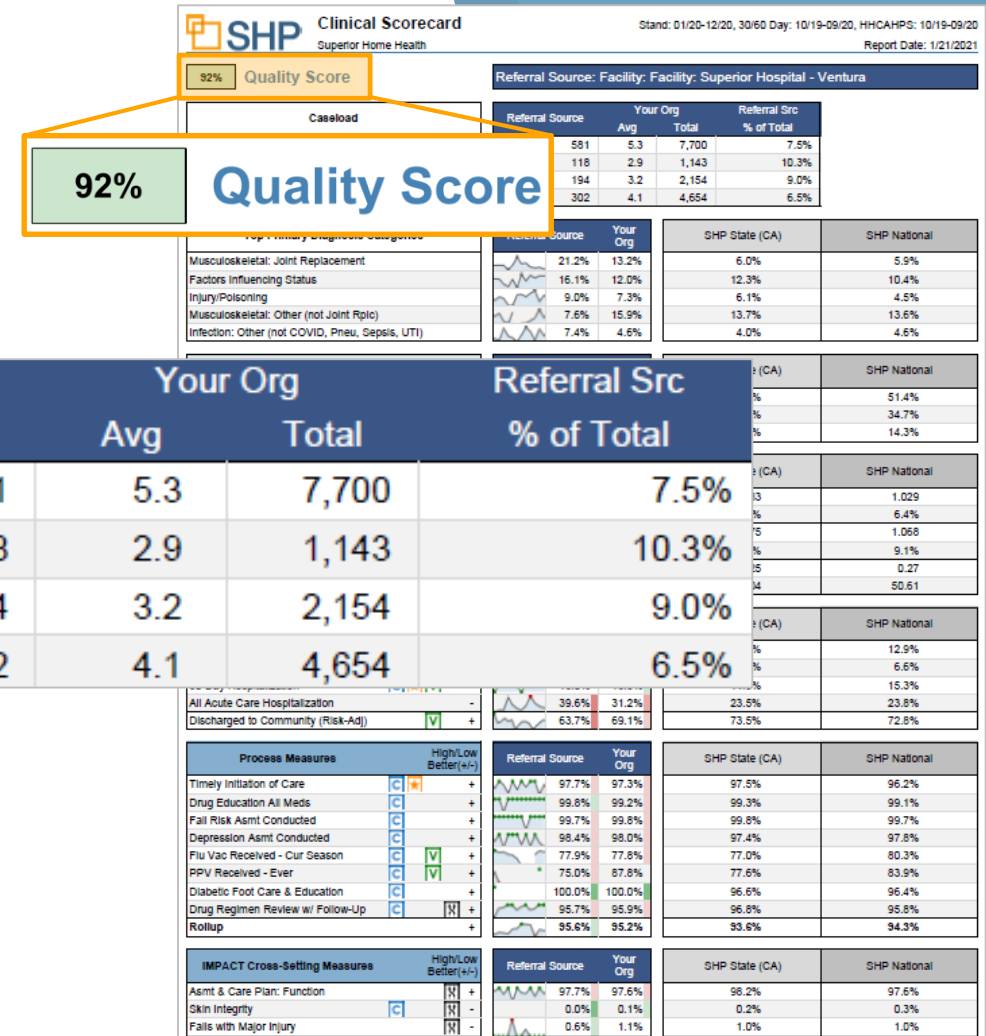
- Patient Source
- Staff & Agency
- Patient Source
- Type Display 2

Default



Latest Updates to the Scorecard

- The updated Caseload section shows patient volume for SOCs, ROCs, Transfers, and Discharges, along with the percent of your total referrals



Latest Updates to the Scorecard

- ▶ New PDGM Metrics have been added
- ▶ Drill-downs will provide access to the PDGM Period Detail report, as well as the revised HHRG Worksheet

Medicare Traditional Financial Performance/RAC Metrics	High/Low Better(+/-)	Primary Dx Category	Your Org	SHP (CA)	SHP National
PPS Case Wt (0 Pymt Eps)	na		1.068	1.030	1.029
PPS LUPAs	-		6.8%	6.3%	6.4%
PD(5,108 Periods)	na		1.084	1.064	1.068
PDGM LUPAs	-		11.9%	9.0%	9.1%
Recert Rate (Recerts / SOCs)			0.54	0.27	0.27
Length of Stay (LOS)			67.72		

458/3,853 = 11.89% - Click to view details in the PDGM Period Detail report

SHP Clinical Scorecard Superior Home Health Stand: 01/20-12/20, 30/60 Day: 10/19-09/20, HHCAPHS: 10/19-09/20 Report Date: 1/21/2021

92% Quality Score Referral Source: Facility: Facility: Superior Hospital - Ventura

Caseload	Referral Source	Your Org Avg	Total	Referral Src % of Total
SOCs (01)	581	5.3	7,700	7.5%
ROCs (03)	118	2.9	1,143	10.3%
Transfers (06), (07)	194	3.2	2,154	9.0%
Discharges (07), (08), (09)	302	4.1	4,654	6.5%

Top Primary Diagnosis Categories	Referral Source	Your Org	SHP State (CA)	SHP National
Musculoskeletal: Joint Replacement	21.2%	13.2%	6.0%	5.9%
Factors Influencing Status	16.1%	12.0%	12.3%	10.4%
Injury/Poisoning	9.0%	7.3%	6.1%	4.5%
Musculoskeletal: Other (not Joint Rplc)	7.6%	15.9%	13.7%	13.6%
Infection: Other (not COVID, Pneu, Sepsis, UTI)	7.4%	4.6%	4.0%	4.6%

Payer Mix	Referral Source	Your Org	SHP State (CA)	SHP National
Medicare Traditional	53.1%	54.5%	64.3%	51.4%
Medicare HMO/Advantage	30.3%	28.8%	29.2%	34.7%
Non Medicare	16.7%	16.7%	6.5%	14.3%

	SHP State (CA)	SHP National
	1.083	1.029
	4.9%	6.4%
	1.075	1.068
	8.1%	9.1%
	0.25	0.27
	49.04	50.61

	SHP State (CA)	SHP National
	12.9%	12.9%
	6.7%	6.6%
	14.9%	15.3%
	23.5%	23.8%
	73.5%	72.8%

	SHP State (CA)	SHP National
	97.5%	96.2%
	99.3%	99.1%
	99.8%	99.7%
	97.4%	97.8%
	77.0%	80.3%
	77.6%	83.9%
	96.6%	96.4%
	96.8%	95.8%
	93.6%	94.3%

IMPACT Cross-Setting Measures	High/Low Better(+/-)	Referral Source	Your Org	SHP State (CA)	SHP National
Asmt & Care Plan: Function	N	97.7%	97.6%	98.2%	97.6%
Skin Integrity	N	0.0%	0.1%	0.2%	0.3%
Falls with Major Injury	N	0.6%	1.1%	1.0%	1.0%

Latest Updates to the Scorecard

- ▶ Icons indicate which metrics are used for Home Health Compare, Star Ratings and Value-Based Purchasing

Process Measures		High/Low Better(+/-)
Timely Initiation of Care	C ★	+
Drug Education All Meds	C	+
Fall Risk Asmt Conducted	C	+
Depression Asmt Conducted	C	+
Flu Vac Received - Cur Season	C V	+
PPV Received - Ever	C V	+
Diabetic Foot Care & Education	C	+
Drug Regimen Review w/ Follow-Up	C X	+
Rollup		+

The gold star will display if a measure will affect the star rating for a home health agency

The "C" which appears in blue, will indicate the Home Health Compare report

The green "V" highlights that a measure will affect the HH VBP Score

Crossing arrows will display if an item contributes to the "IMPACT" Cross-Setting Measures

Other Key Metrics to Highlight

- Explore the IMPACT Cross-Setting Measures for those that affect multiple areas of Post-Acute Care

Process Measures	High/Low Better(+/-)	Referral Source	Your Org
Timely Initiation of Care	C ★ +	97.7%	97.3%
Drug Education All Meds	C +	99.8%	99.2%
Fall Risk Asmt Conducted	C +	99.7%	99.8%
Depression Asmt Conducted	C +	98.4%	98.0%
Flu Vac Received - Cur Season	C V +	77.9%	77.8%
PPV Received - Ever	C V +	75.0%	87.8%
Diabetic Foot Care & Education	C +	100.0%	100.0%
Drug Regimen Review w/ Follow-Up	C X +	95.7%	95.9%
Rollup	+	95.6%	95.2%

IMPACT Cross-Setting Measures	High/Low Better(+/-)	Referral Source	Your Org
Asmt & Care Plan: Function	X +	97.7%	97.6%
Skin Integrity	C X -	0.0%	0.1%
Falls with Major Injury	X -	0.6%	1.1%

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Musculoskeletal: Other (not Joint Rplc)	7.6%	15.9%	13.7%	13.6%
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Non Medicare	16.7%	16.7%	6.5%	14.3%

Medicare Traditional/Financial Performance/RAC Metrics	High/Low Better(+/-)	Referral Source	Your Org	SHP State (CA)	SHP National
PPS Case Wt (38 Pymt Eps)	na	1,115	1,115	1,083	1,029
PPS LUPAs	-	2.6%	5.4%	4.9%	6.4%
PDGM Case Wt (761 Periods)	na	1,157	1,095	1,075	1,068
PDGM LUPAs	-	7.9%	8.9%	8.1%	9.1%
Recert Rate (Recerts / SOCs)	-	0.20	0.35	0.25	0.27
Length of Stay (LOS)	-	41.81	52.38	49.04	50.61

Hospitalization / Utilization	High/Low Better(+/-)	Referral Source	Your Org	SHP State (CA)	SHP National
30-Day Rehos - All Dx Groups	-	12.1%	10.7%	12.9%	12.9%
30-Day Rehos - Penalty Dx Groups	-	5.4%	2.8%	6.7%	6.6%
60-Day Hospitalization	C X V +	16.0%	13.5%	14.9%	15.3%
All Acute Care Hospitalization	-	39.6%	31.2%	23.5%	23.8%
Discharged to Community (Risk-Adj)	V +	63.7%	69.1%	73.5%	72.8%

Process Measures	High/Low Better(+/-)	Referral Source	Your Org	SHP State (CA)	SHP National
Timely Initiation of Care	C ★ +	97.7%	97.3%	97.5%	96.2%
Drug Education All Meds	C +	99.8%	99.2%	99.3%	99.1%
Fall Risk Asmt Conducted	C +	99.7%	99.8%	99.8%	99.7%
Depression Asmt Conducted	C +	98.4%	98.0%	97.4%	97.8%
Flu Vac Received - Cur Season	C V +	77.9%	77.8%	77.0%	80.3%
PPV Received - Ever	C V +	75.0%	87.8%	77.6%	83.9%
Diabetic Foot Care & Education	C +	100.0%	100.0%	96.6%	96.4%
Drug Regimen Review w/ Follow-Up	C X +	95.7%	95.9%	96.8%	95.8%
Rollup	+	95.6%	95.2%	93.6%	94.3%

IMPACT Cross-Setting Measures	High/Low Better(+/-)	Referral Source	Your Org	SHP State (CA)	SHP National
Asmt & Care Plan: Function	X +	97.7%	97.6%	98.2%	97.6%
Skin Integrity	C X -	0.0%	0.1%	0.2%	0.3%
Falls with Major Injury	X -	0.6%	1.1%	1.0%	1.0%

Success Over COVID-19

- ▶ Run the Scorecard by **Primary DX Category** → **Infection: COVID-19**
- ▶ Green color-coding highlights positive scores

Primary Dx Categories

Search

Select All Show Selected (1 Selected)

- Genitourinary: Kidney Disease/Renal Failure
- Genitourinary: Other (not Kidney/Renal)
- Infection: COVID-19
- Infection: Other (not COVID, Pneu, Sepsis, UTI)
- Infection: Pneumonia
- Infection: Sepsis/SIRS/Septic Shock
- Infection: Urinary Tract Infection (UTI)
- Injury/Poisoning
- Mental/Behavioral/Mood
- Musculoskeletal: Joint Replacement







Page 2		Primary Dx Category: Infection: COVID-19					
Outcome Measures	High/Low Better(+/-)	Your Actual		Your Risk-Adjusted		SHP State Actual	SHP National Actual
		Primary Dx Category	Org	Primary Dx Category	Org		
Improvement in Ambulation	C ★ V +	89.1%	85.2%	86.1%	83.6%	83.9%	84.0%
Improvement in Bed Transfer	C ★ V +	90.1%	86.8%	85.4%	82.6%	86.0%	86.0%
Improvement in Bathing	C ★ V +	90.5%	86.7%	88.7%	85.4%	85.8%	85.9%
Improvement in Pain	V +	87.8%	87.3%	90.6%	86.3%	85.9%	85.9%
Improvement in Dyspnea	C ★ V +	90.1%	86.7%	89.4%	86.5%	86.3%	86.3%
Improvement in Status of Surg Wnds	C +	89.1%	94.8%	91.5%	94.6%	93.0%	93.0%
Improvement in Mgmt of Oral Meds	C ★ V +	87.4%	81.4%	82.8%	79.9%	80.7%	80.7%
Rollup	+	89.2%	85.8%	87.8%	85.5%	84.9%	84.9%

HHCAHPS Results



Happy Patients, will make happy referral partners







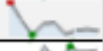




HHCAHPS Quality Measures		High/Low Better(+/-)	Referral Source	Your Org
Care of Patients	C	V +	 91.4%	91.4%
Comm Between Providers & Patients	C	V +	 89.4%	89.4%
Specific Care Issues	C	V +	 91.8%	91.8%
Overall Rating of 9 or 10	C	V +	 86.9%	86.9%
Would Recommend the HHA	C	V +	 84.6%	84.6%
Rollup (Eligible Surveys: 285)		+	 90.2%	90.2%

Adding to the Conversation

- ▶ Re-Hospitalization Patient Detail

- *From the Referral Source Scorecard, drill-down to the Re-Hospitalization Patient Detail report to identify which patients that were re-hospitalized within 30 days of the SOC*

Hospitalization / Utilization	High/Low Better(+/-)	Primary Dx Category	Your Org	SHP Multistate	SHP National
30-Day Rehosp - All Dx Groups	-	 12.4%	13.6%	12.9%	12.9%
30-Day Rehosp- Penalty Dx Groups	-				
60-Day Hospitalization	   -	 14.5%	10.0%	15.4%	15.3%
All Acute Care Hospitalization	-	 32.4%	31.9%	24.0%	23.8%
Discharged to Community (Risk-Adj)	 +	 69.7%	67.4%	72.6%	72.8%

79/636 = 12.42% - Click to view details in the Rehospitalization Patient Detail report

- *Coordinate with your partner to identify the root causes for each hospitalization*

Adding to the Conversation

- ▶ New Hospitalization Impact reporting and SHP Risk of Hospitalization alerts
 - Share how your agency addresses the POC based on the risk level of the patient
 - Use the **Hospitalization Impact** report to show the risk level and risk factors for their specific patients
 - Research by drilling-down to the **Risk of Hospitalization Patient Detail**, then to the SHP Risk of ACH alert detail

SHP Hospitalization Impact Superior Outcomes Home Health | 01/01/2020 - 12/31/2020 | Report Date: 1/21/2021

Filters: 2 | Episodes: 201 | Layout: 1-Page | 2-Page | Expanded

[X] Minimum Episodes: 5 [X] Referral Source - Name: Facility: Superior Hospital - Ventura

Risk-Adjusted ACH	Risk of ACH	Impact	Risk-Adj	Actual	Episodes
40.9%	9 (High)	↓	7.9%	66.7%	3
	8 (High)	↓	16.9%	66.7%	3
	7 (High)	↑↑	61.3%	100.0%	8
	6 (High)	↑	48.0%	77.8%	18
	5 (Moderate)	↑↑↑	60.7%	80.6%	36
Actual ACH	4 (Moderate)	↓↓	33.6%	43.8%	48
	3 (Moderate)	↓	34.5%	35.0%	40
	2 (Low)	↓	33.9%	24.3%	37
	1 (Low)	↑	43.7%	25.0%	8

Provider	Impact	Risk-Adj	Actual	Episodes
(99999) Superior Home Health - Ventura		40.9%	50.2%	201

Team	Impact	Risk-Adj	Actual	Episodes
Team A	↑	45.1%	52.9%	70
Team B	↑	41.9%	52.9%	119
Team C	↓↓	6.0%	8.3%	12

Referral Source	Impact	Risk-Adj	Actual	Episodes
Facility: Superior Hospital - Ventura		40.9%	50.2%	201

Risk Factor	Impact	Risk-Adj	Actual	Episodes
ADL/IADLs > Toilet Transfer				
ADL/IADLs > Bed Transfer				
Elimination > Bowel Incont Freq				
ADL/IADLs > Toilet Hygiene				
Paymt Src > Medicare HMO				
Self-Care > Self-Care Avg				
Cognitive > Confused				
Integumentary > Stasis Ulcer				
ADL/IADLs > Grooming				
ADL/IADLs > Dress Lower				

SOC/ROC Clinician	Impact	Risk-Adj	Actual	Episodes
Caring, Sally	↑↑	52.1%	58.8%	34
Happy, Hannah	↑↑	54.7%	64.7%	17
Jovial, John	↑↑	65.4%	71.4%	7
Friendly, Francis	↑↑	57.7%	80.0%	10

SOC/ROC Case Manager	Impact	Risk-Adj	Actual	Episodes
Friendly, Francis	↑↑	55.9%	61.1%	18
Jovial, John	↑↑	58.1%	69.2%	13
Caring, Sally	↑↑	70.5%	83.3%	6
Happy, Hannah	↑↑	58.0%	75.0%	12

Physician	Impact	Risk-Adj	Actual	Episodes
Physician, Paul (0123456789)	↑↑	82.3%	100.0%	7
Surgeon, Sally (0123456789)	↑↑	65.1%	85.7%	7
Cutter, Carly (0123456789)	↑	49.5%	57.1%	7
Healer, Henry (0123456789)	↑	46.6%	60.0%	5

Episodes: 6	SOC/ROC (M0030/32)	TRF/DC (M0906)	Days	Risk of ACH	ACH	DC Prior to HH SOC	Summary	Primary Dx	ICD	Highest Risk Category	Highest Risk ICD
01)	04/21/20	04/30/20	10	5	5	04/19/20	Hosp	Gu: Kidney/Renal	I13.0	Blood/Blood Organs	D63.1
	04/21/20	04/30/20	10	5	5	04/21/20	Hosp	Infectn: Other	N13.6	Gu: Other	Z46.6
	03/11/20	04/23/20	44	2	2	03/10/20	Hosp	Factors Inf Status	Z48.3	Neoplsm: Malign	C34.32
	02/20/20	04/17/20	58	4	4	02/19/20	SNF	Gu: Kidney/Renal	I13.0	Blood/Blood Organs	D63.1
	01/17/20	04/04/20	79	4	4	01/16/20	Hosp	Factors Inf Status	Z48.812	Resp: Other	J96.11
01)	03/29/20	04/01/20	4	5	5	03/27/20	SNF	Endo: DM	E11.65	Gu: Kidney/Renal	I13.0

- ▶ Agencies
 - ▶ Clinical Scorecards
 - ▶ HHC and Star Ratings
 - ▶ Quality Measures
 - ▶ Hospital Utilization
 - Hospitalization Patient Detail
 - Rehospitalization
 - Rehospitalization Patient Detail
 - 60-Day Hospitalization Patient Detail
 - Hospitalization Impact
 - Risk of Hospitalization Patient Detail

Quotes from our Customers

*“Using SHP’s reports and benchmarking to compare their performance to top performers in SHPs benchmarks, the agency **brought data to the table** and demonstrated to hospitals and ACOs with hard numbers **why they should be the preferred provider.**”*

- LA/Ventura County Proprietary HHA

*“I travel my region presenting outcomes of joint venture home health and hospice agencies to hospital partners. Our partners are continuously impressed with the quality and value of our data. SHP helps our agencies monitor quality and service **outcomes in real time**, so interventions can be deployed, as needed, **to keep our quality and service scores at the top of the nation.**”*

- National Proprietary Senior Director

Story from one Customer

*“I met with one orthopedic **physician who would not recommend our agency** for 8 years due to one referral that didn’t go well. Even after my spiel, and our branch scorecard data, he said he would continue not to refer to us. I came armed with data from the SHP Physician Scorecard and one based on the other Doctors in his practice. I **showed him our better than national timely initiation of care scores and better readmission rates** by penalty groups for patients in his practice. He was intrigued with the data but still wasn’t convinced. He didn’t realize that some of his patients choose our agency for care, and so I **showed him his SHP Physician scorecard** of the 30 patients he accidentally referred to us. It showed similar results including 100% satisfaction rates and that none of his patients had readmitted! By showing him the data, I was able to **remove his misconceptions** of our agency. He has now become a great proponent of our agency and we have seen a **doubling of referrals ever since.**”*

- Rod Plunkett, PT,DPT,AT,C
Vice President, Population Health Management

Questions?



STRATEGIC HEALTHCARE PROGRAMS

**Thank you
for attending!**

Question? Please Contact Us At:

Support@SHPdata.com

or call (805) 963-9446

